

CLAIMS

What is claimed is:

1. A method for facilitating access to information defined by an analytic application, said method comprising the computer-implemented steps of:
  - a) receiving operational data from a data source;
  - b) generating metrics from said operational data using said analytic application;
  - c) categorizing said metrics in a hierarchical organization navigable by a user;
  - d) receiving from a user a first selection identifying an instance of said metrics; and
  - e) sending said instance of said metrics to said user.
- 15 2. The method as recited in Claim 1 wherein said hierarchical organization is user-specific.
- 20 3. The method as recited in Claim 1 wherein said hierarchical organization is linked to another hierarchical organization.
4. The method as recited in Claim 1 wherein said metric is sent to a wireless device.

5. The method as recited in Claim 1 further comprising the step of:  
receiving registration information from a user, said registration  
information specifying an approach for delivery of data.

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6. The method as recited in Claim 5 wherein said approach is  
characterized as a data pull approach wherein said step e) is performed in  
response to an initiating request from said user.

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7. The method as recited in Claim 5 wherein said approach is  
characterized as a data push approach wherein said step e) is performed  
automatically in response to a predefined requirement being met.

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8. The method as recited in Claim 1 wherein said step b) is  
performed on a periodic basis at predetermined intervals.

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9. The method as recited in Claim 1 wherein said step b) is  
performed in response to an initiating request from a user.

10. The method as recited in Claim 1 wherein said step b) is  
performed automatically as an instance of data used for generating a particular  
metric is updated.

11. A computer system comprising:  
a bus;  
a memory unit coupled to said bus; and  
a processor coupled to said bus, said processor for executing a method

5 for facilitating access to information defined by an analytic application, said  
method comprising the steps of:

- a) receiving operational data from a data source;
- b) generating metrics from said operational data using said analytic  
application;
- c) categorizing said metrics in a hierarchical organization navigable by a  
user;
- d) receiving from a user a first selection identifying an instance of said  
metrics; and
- e) sending said instance of said metrics to said user.

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12. The computer system of Claim 11 wherein said hierarchical  
organization is user-specific.

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13. The computer system of Claim 11 wherein said hierarchical  
organization is linked to another hierarchical organization.

14. The computer system of Claim 11 wherein said metric is sent to a  
wireless device.

15. The computer system of Claim 11 wherein said method further comprises the step of:

receiving registration information from a user, said registration

5 information specifying an approach for delivery of data.

16. The computer system of Claim 15 wherein said approach is characterized as a data pull approach wherein said step e) of said method is performed in response to an initiating request from said user.

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17. The computer system of Claim 15 wherein said approach is characterized as a data pull approach wherein said step e) of said method is performed automatically in response to a predefined requirement being met.

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18. The computer system of Claim 11 wherein step b) of said method is performed on a periodic basis at predetermined intervals.

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19. The computer system of Claim 11 wherein step b) of said method is performed in response to an initiating request from a user.

20. The computer system of Claim 11 wherein step b) of said method is performed automatically as an instance of data used for generating a value for a particular metric is updated.

21. A computer-readable medium having computer-readable program code embodied therein for causing a computer system to perform the steps of:

- a) receiving operational data from a data source;
- 5 b) generating metrics from said operational data using an analytic application;
- c) categorizing said metrics in a hierarchical organization navigable by a user;
- d) receiving from a user a first selection identifying an instance of said metrics; and
- 10 e) sending said instance of said metrics to said user.

22. The computer-readable medium of Claim 21 wherein said hierarchical organization is user-specific.

15 23. The computer-readable medium of Claim 21 wherein said hierarchical organization is linked to another hierarchical organization.

20 24. The computer-readable medium of Claim 21 wherein said metric is sent to a wireless device.

25. The computer-readable medium of Claim 21 wherein said computer-readable program code embodied therein causes a computer system to perform the step of:

receiving registration information from a user, said registration

5 information specifying an approach for delivery of data.

26. The computer-readable medium of Claim 25 wherein said approach is characterized as a data pull approach wherein said step e) is performed in response to an initiating request from said user.

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27. The computer-readable medium of Claim 25 wherein said approach is characterized as a data push approach wherein said step e) is performed automatically in response to a predefined requirement being met.

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28. The computer-readable medium of Claim 21 wherein said step b) is performed on a periodic basis at predetermined intervals.

29. The computer-readable medium of Claim 21 wherein said step b) is performed in response to an initiating request from a user.

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30. The computer-readable medium of Claim 21 wherein said step b) is performed automatically as an instance of data used for generating a particular metric is updated.